



Join other **#HappyCustomers** who are achieving performance management success with emPerform

You're in Good Company with emPerform!

Below are some of our WONDERFUL customers and emPerform power-users who have achieved tangible results using emPerform. Explore more customer success stories here:

<https://employee-performance.com/customers/>



Federation of Canadian Municipalities

HQ: Ottawa, ON Canada

250 employees

Industry: Nonprofit



[Read the full case study](#)

COMPANY:

The Federation of Canadian Municipalities (FCM) has been the national voice of municipal government since 1901. Its members include more than 2,000 municipalities of all sizes, from Canada's cities and rural communities, to northern communities and 20 provincial and territorial municipal associations. Together, they represent more than 90 percent of all Canadians from coast to coast to coast. Municipal leaders from across Canada assemble each year to set FCM policy on key issues.

<https://fcm.ca/en>

FCM + EMPERFORM:

FCM is one of emPerform's oldest clients – having started with emPerform in 2009! When they began looking, FCM needed a solution that would automate its employee performance management system and provide robust reporting. Since implementing emPerform, FCM has improved efficiency, personalized the appraisal process, reduced the amount of paper used, and improved reporting. FCM was also able to take advantage of several additional features that come included with emPerform: Report Builder, online surveys, and 360° multi-rater reviews. FCM has emPerform deployed on-premise (on their own servers).

"emPerform gave us the flexibility to automate our existing process and forms, as we wanted. We were not constrained by the software." Lynn Firkins, Director of Human Resources



VHA Home HealthCare

HQ: Toronto, ON

2,100 employees

Industry: Healthcare

ORGANIZATION:

VHA Home HealthCare is a non-profit organization that offers 24/7 health care and support services to people of all ages and cultural backgrounds since 1925. VHA jkollauf@azacp.com is dedicated to their clients and their families to deliver care and support to make life easier and health challenges more manageable from pre-birth to end of life, their professionals will create a plan for every stage between. VHA Home HealthCare has a great team of professionals from nurses, occupational therapist, physiotherapist, personal support workers, home support workers, cleaners, social workers and speech language pathologist, their teams are dedicated to support clients at home, in the community and in long-term care facilities. VHA Home HealthCare has offices in Toronto, London and Ottawa. www.vha.ca/about-us/

VHA Home HealthCare + EMPERFORM:

Until 2015, VHA Home HealthCare had been using a home-built system that had restricted formatting for their performance reviews making it difficult to complete tasks on time and no reporting capabilities. VHA Home Healthcare also battled with inconsistent goal setting and aligning company goals. VHA Home HealthCare implemented emPerform in 2016 and are leveraging most of the emPerform suite and tools, including online reviews, tag, and integrated 360s. VHA Home HealthCare started with under 100 licenses and are now using emPerform for 2,100 employees and as they continue to grow, emPerform is able to grow with them.



Dynacare Medical Laboratories

HQ: Toronto, ON

2,400 employees

Industry: Healthcare

ORGANIZATION:

Dynacare (formerly Gamma-Dynacare Medical Laboratories) is one of Canada's largest, most established health solutions companies with a history that spans more than 50 years. Headquartered in Brampton, Ontario, we have operations in Quebec, Ontario, Manitoba, Alberta and British Columbia. <https://www.dynacare.ca>

DYNACARE + EMPERFORM:

Dynacare has been a happy emPerform customer **since 2011**. The company needed an easy and flexible performance management solution that could be deployed on-premise and was compatible with their ERP solution, Dynamics™ GP. emPerform has grown with Dynacare, now helping to evaluate and track over 2,400 employees across multiple locations.



Neighbourly Pharmacy

HQ: Toronto, ON

370 employees

Industry: Healthcare

COMPANY:

Neighbourly Pharmacy is Canada's largest and fastest growing network of community pharmacies. United by their patient first focus and their role as essential and trusted healthcare hubs within their communities, Neighbourly's pharmacies strive to provide accessible healthcare with a personal touch. Since 2015, Neighbourly has expanded its diversified national footprint to include over 170 locations across Canada, reinforcing the company's reputation as the industry's acquirer of choice. <https://neighbourlypharmacy.ca>

NEIGHBOURLY PHARMACY + EMPERFORM:

In 2020, Neighbourly Pharmacy's HR Business Partner, S. Murphy, was looking for a solution that offered goal setting, performance reviews, employee reflections, manager commenting and reviews, and customization capabilities. She wanted a tool that is fun and easy for employees to use and could integrate data from their Dayforce® HRIS solution. In 2021, Neighbourly chose emPerform and has since enjoyed automated and streamlined performance management.



City Harvest

HQ: New York, NY

200 employees

Industry: Nonprofit/Charity

COMPANY:

City Harvest is New York's first and largest food rescue organization, helping to feed millions of New Yorkers who struggle to put meals on their tables. City Harvest works alongside community partners to boost community capacity, expand nutrition education, and strengthen local food systems. For more than 35 years, City Harvest has always been helping to feed the City of New York. cityharvest.org.

CITY HARVEST + EMPERFORM:

City Harvest has been using emPerform since 2015 to assess and develop 200 team members and volunteers. Prior to using emPerform, the organization relied on a manual, paper-based process that didn't support their needs. City Harvest enjoys automated online reviews, ongoing feedback, and compensation management, and has an active integration with ADP.

The Conference Board of Canada



The Conference Board of Canada

HQ: Ottawa, ON

200 employees

Industry: NFP

COMPANY:

The Conference Board of Canada is based out of Ottawa and is the country's largest private economic analysis and forecasting unit. CBOC provides key services including medium- and long-term outlooks on the national, provincial/territorial, metropolitan, and industrial economies, as well as custom economic analysis and forecasting.

<http://www.conferenceboard.ca/>

CBOC + EMPERFORM:

The Conference Board of Canada has been using emPerform since April 2019 to automate performance reviews for employees. Prior to using emPerform, their review process was manual and cumbersome. The company needed a way to track performance and talent identification across the organization. CBOC is using emPerform for annual reviews for all 200 users, they have also created a skills assessment questionnaire for their workforce. CBOC is also using emPerform's Online Survey functionality.



CREDIT UNION CENTRAL
OF MANITOBA

Credit Union Central of Manitoba

HQ: Winnipeg, MB

75 employees

Industry: Banking/Financial Services

COMPANY:

Manitoba Credit Unions see the Credit Union Central of Manitoba as their trusted and valued partner, and a respected leader. They consider CUCM to be their first source of support, information, and service. CUCM strives to contribute to credit union success and be an outstanding promoter of credit union and co-operative values to Manitobans, with 70 employees working to assist, and support the community. <https://www.cucm.org/>

CUCM + EMPERFORM:

CUCM has been using emPerform since 2017 to evaluate more than 70 employees. As a pioneer in automated performance management, CUCM's HR team has been enjoying streamlined and automated performance reviews for all their employees. CUCM also enjoys emPerform's streamlined system and data management, with an integration from PDS® to emPerform. They also enjoy using tag for centralized journaling and feedback.



Geosoft

HQ: Toronto, ON, Canada

150 employees

Industry: Technology



[Read the full case study](#)

COMPANY:

For more than 25 years, Geosoft has been focused on exploration and the earth sciences – delivering services and technology solutions across desktop, server and Internet platforms. With offices across five continents, and a network of international business partners, Geosoft serves thousands of organizations, including government geological surveys and agencies; educational institutions teaching the earth sciences; and the most successful oil and mineral explorers in the world. <https://my.geosoft.com/>

GEOSOFT + EMPERFORM:

Ranked as a Top 150 Technology Company, and one of the Top Ten Best Workplaces in Canada, Geosoft Inc. has always been focused on properly developing and engaging their highly skilled global workforce. By implementing emPerform's performance management software in 2012, Geosoft was able to provide one consistent and practical platform to all global locations and employees. emPerform was able to automate manual assessment processes, allowing them to transition smoothly to a job-specific competency model, increasing the accuracy and fairness in employee reviews, and resulting in unprecedented performance reporting and status tracking.

"emPerform is a great system – very flexible and adaptable to our needs and their implementation and customer support team is excellent!" Angela Finlay, Director of HR - Geosoft



Multivac Canada

COMPANY:

Headquartered in Brampton, Ontario, Multivac is a leading manufacturer worldwide of integrated packaging solutions. In addition to manufacturing packaging machines, Multivac also focus' on solutions for processing and slicing, labelling, and marking, as well as quality inspection and product handling. <https://ca.multivac.com/en/>

HQ: Brampton, ON

45 employees

Industry: Manufacturing

MULTIVAC + EMPERFORM:

Multivac Canada has been using emPerform since 2019 to automate performance reviews. Prior to using emPerform their review process was manual using excel and spreadsheets. The company needed a paperless way to track performance across the organization and in real-time. Multivac also enjoy using tag for centralized journaling and ongoing feedback.



Land Title & Survey Authority of B.C

HQ: New Westminister, BC

175 employees

Industry: Government

COMPANY:

The Land Title and Survey Authority of British Columbia was established in 2005 and is responsible for operating the land title and survey systems of BC. They provide the foundation for all real property business and ownership in the province. [About LTSA](#)

LTSA + EMPERFORM:

The Land Title and Survey Authority of British Columbia has been using emPerform since May 2012 to automate performance reviews for employees. Prior to using emPerform, their review process was manual and cumbersome. The company needed a way to track performance and talent identification across the organization. LTSA is using emPerform for annual reviews for all 175 users, as well as emPerform's Online Survey functionality for pulse and engagements with their workforce.